

BetterLiving

Push Down Wheeled Walker



user guide

⚠ Prior to use please read all instructions.

We recommend you keep this User Guide in a safe place for future reference.

Push Down Wheeled Walker

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Product Overview

The Push Down Wheeled Walker incorporates a unique brake activation system making it ideal for physically or cognitively impaired users. Brakes are automatically activated by downward pressure on the handles or by sitting on the seat.

It is designed for general indoor (and limited outdoor) use with a lightweight alloy frame and 6 inch (150 mm) wheels for easy operation and manoeuvrability on smooth surfaces.

Handle height can easily be adjusted, with an overall extension range of 135 mm. The fully moulded PU seat is completely seamless, reducing the potential for skin tear or abrasion, plus foam backrest for added comfort when seated.

Includes the added convenience of a removable basket and bag that can be used together or individually. A small PVC pouch is hidden beneath the seat, offering additional security for small personal valuables. Includes easy closing mechanism and compact fold down design for convenient transport or storage.

Overview

Box Contents and Inspection

Carefully remove all components from the box and check items against the list below. Any damaged or missing components should be reported to your authorised dealer or the manufacturer.

Prior to use, remove all packaging and plastic wrapping and check the wheeled walker for any damage that may have occurred in transit, paying particular attention to:

- › Any damage to the wheels, handles or frame.
- › Damage to the seat or backrest.
- › Any missing or loose screws or wheelnuts.

Intended Use

- › This wheeled walker is designed primarily for indoor use as a walking aid and a temporary seat. If used outside, it is recommended for smooth or sealed surfaces.
- › It is not designed to be used as a wheelchair.
- › The maximum occupant weight is 130 kilograms, as stated on the manufacturer's label.
- › The wheeled walker should only be used and maintained in accordance with the instructions in this User Guide.

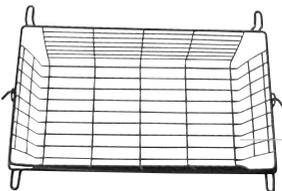


Backrest

User Guide (*this document*)

Wheeled Walker

2 x Handle



Shopping basket with handle



Handle fastener set: 2x Star Knobs
2x Bolts
2x Washers

Set Up

Unfold the wheeled walker

Remove the protective covering from all wheels, and ensure all other protective coverings have been removed from brakes, frames or handles.

Place the wheeled walker on a stable surface.

Unfold by spreading the frame while pushing down on the side braces, making sure each brace locks horizontally in place.



Insert the basket

Place the shopping basket inside the bag.

The basket hooks to the frame and hangs inside the bag.

Close the padded seat.



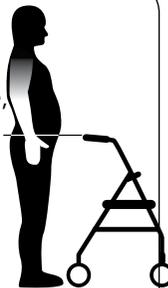
Insert and adjust handle height

Insert the handles into the tubes at the top of the frame (handles are symmetrical so can be placed either side).



Ideal handle height

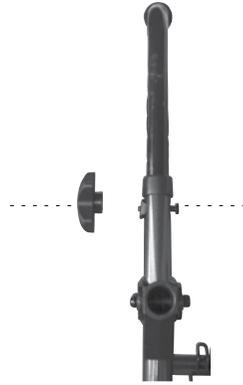
A series of holes are placed 25 mm apart along the handle, allowing handle height to be adjusted to suit the user. Ideal handle height is set when the top of the handle aligns with the user's wrist.



Set Up

Align handle and frame holes at the ideal height, and then insert the bolt (from inside the frame) and push until fully inserted. Ensure the bolt head fits securely within the hexagonal frame hole.

Place washer on bolt (curved face against frame), screw on the Star Knob and tighten firmly. Please note, the Star Knob should be on the outside of the frame.



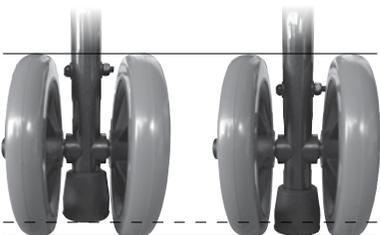
Insert the backrest

Place the padded backrest into the brackets on the top rear of the frame. Press buttons on backrest to click into place.



Check brake function

Make sure the brakes are working properly before using the wheeled walker. Push down firmly to ensure the brake stoppers are pressing on the ground.



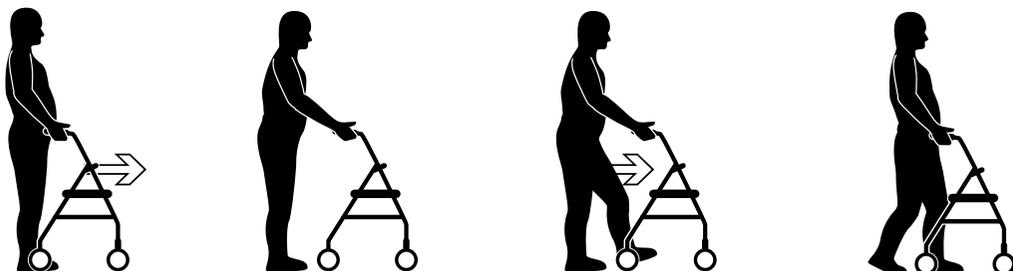
Operation

Using as a walking aid

When using the wheeled walker as a walking aid, it is recommended both hands be placed firmly on the handles, with fingers curled around the brake levers so that the walker can

be stopped immediately in case of an emergency.

The ideal walking technique is to push the walker forward to a comfortable arm's length, then step in towards the walker, and repeat.



Operating the brakes

To stop the wheeled walker, push down firmly on both handles to activate the brake stoppers.

The brake stoppers will also activate when downward pressure is placed on the seat. Stand squarely in the frame of the wheeled walker and hold both handles while carefully sitting on the seat – your body weight will automatically activate the brake mechanism.

- ⚠ Before using the wheeled walker as a seat, ensure the walker is placed on a safe, level surface or serious injury may result.



Transportation & Storage

Removing the basket and bag

To remove the basket and/or bag, lift up and fold back the padded seat. Use the handle to lift out the shopping basket.

The bag can be removed for cleaning or when attaching specific accessories such as an Oxygen Bottle Carrier. To remove the bag, undo the hook and loop fastenings on each corner of the bag and pull free.



Folding the wheeled walker

To fold the wheeled walker for storage or transport, pull up on the backrest to fold in vertical position. Lift up the seat and remove the shopping basket.

To fold the frame, pull up firmly on the strap located at the base of the bag. This will disengage the side braces and collapse the frame. Push the frame together for a compact fold.

For more compact storage, both handles can also be removed. Simply unscrew both Star Knobs, and remove the washers and bolts before sliding the handles out of the frame. Store all items safely with the frame and basket.



Safety & Maintenance

General Safety Precautions

- ⚠ **Do not use the wheeled walker to transport a person while seated.**
- › A risk assessment should always be carried out to ensure the product is suitable.
- › Before use, the user should read these instructions and familiarise themselves with the wheeled walker. Ensure all components are properly and securely installed.
- › Ensure the user has sufficient strength to safely operate and control the wheeled walker and push down hand brakes.
- › Before sitting down or standing up from the wheeled walker, ensure walker is on a safe, level surface.
Do not release brakes until user is standing.
- › Do not exceed the maximum recommended working load.
- › Avoid storing the wheeled walker in direct sunlight; padded seat or parts exposed to sunlight will heat up and may cause injury to the skin.
- › Do not place more than 5 kilograms of shopping or other items into the designated shopping basket and bag.
- › When seated, do not attempt to reach for objects by leaning forward on the seat or by reaching down between your knees. Do not lean over the backrest to reach objects behind you as this may cause the wheeled walker to tip over.
- › Use only on designated footpaths or walkways; do not use on roads, streets or highways.
- › Do not use the wheeled walker on any incline greater than 9 degrees, or on a slope with water, ice or snow covering.
- › Use caution when traversing kerbs or obstacles as this may cause the wheeled walker to tip over and cause bodily harm or damage to the walker or the user.

Regular Maintenance

- ⚠ **Professional inspection of the wheeled walker is recommended at least once a year.**
- ⚠ **Any service or repairs, especially to the brakes, must be performed by a trained professional. Any unauthorised repairs or service may void your warranty.**
- › Regularly check the wheeled walker for damage and wear, paying special attention to the workings of the brake stoppers and the condition of the wheels. If the wheeled walker is damaged in any way, stop using the wheeled walker immediately and contact your authorised dealer or the manufacturer.
- › Check the condition of the brake stoppers; if worn or damaged in any way they must be replaced before use.
- › Check the efficiency of the braking system to ensure rear wheels do not move when the brakes are activated.
With brakes released, there should be no drag on the wheels and the wheeled walker should move easily.
If you notice an unfamiliar braking sensation or any abnormalities, stop using the wheeled walker immediately and contact your authorised dealer or the manufacturer.
- › Check handle grips do not twist on the handles.
- › Check all screws and wheelnuts are firmly secured.

Cleaning

⚠ Do not use high pressure cleaners, steam cleaners or harsh, caustic chemicals for cleaning.

Frame

Wipe the wheeled walker frame with a damp cloth.

For more stubborn dirt, use a mild detergent solution up to 40 °C. Dry thoroughly before use to avoid corrosion.

Clean the wheels using a damp brush with plastic bristles (do not use a wire brush or you may damage the rubber or painted finish).

Bag and seat

Regularly clean the padding materials using a mild detergent solution up to 40 °C, or wash with alcohol-based disinfectants if necessary.

Dry thoroughly before use.



Accessories

Oxygen Bottle Carrier



BL1430

Designed to sit under the seat of any 'A' frame wheeled walker. Suspended by hooks attaching to front and back cross piece. Angled for optimal oxygen supply and safety. Fits an oxygen cylinder up to 125 mm in diameter.



Walking Stick Holder



BL1478

Allows easy storage and transport for walking sticks. Attaches to frame of wheeled walker or walking frame.

Comprised of upper clip (near handles) and lower cup (near wheels) to secure walking sticks top and bottom.



Warranty

This warranty is provided by

Novis Healthcare (ABN 45 102 735 491)
of Unit 12, 12 Mars Road Lane Cove
2066 New South Wales Australia.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or may be entitled to a refund for a major failure and compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure. Where a failure does not amount to a major failure Novis Healthcare is entitled to choose between providing you with a repair, replacement or refund. To obtain compensation, you would need to provide documentary evidence of the loss or damage suffered and documentary evidence that such loss or damage was a reasonable foreseeable consequence of a failure by Novis Healthcare to comply with a consumer guarantee under the Australian Consumer Law.

At our option:

- goods repaired may be replaced by refurbished goods of the same type rather than being repaired
- refurbished parts may be used to repair goods

In addition to all rights and remedies which you may be entitled to under the Competition and Consumer Act 2010 (Commonwealth) and any other relevant legislation, Novis Healthcare warrants each of its products to be free of defects in materials and workmanship for a period of 12 months (unless otherwise stated), commencing from the date the product is received by the purchaser.

Product Warranty

In addition to all rights and remedies which you may be entitled to under the Competition and Consumer Act 2010 (Cth) and any other relevant legislation, Novis Healthcare warrants each of its products will, with normal use and service to be free from faulty parts, manufacture or workmanship for a period of 12 months (unless otherwise stated), commencing from the date of purchase.

Subject to the provisions of the Australian Consumer Law, Novis Healthcare excludes, to the fullest extent permitted by law, all liability in respect of loss of profit or other economic loss, direct or indirect or consequential, special, general or other damages or other expenses or costs which may include negligence.

Warranty Claims

To claim under this warranty, please contact Novis Healthcare and have your receipt or proof of purchase available. Novis Healthcare may need to assess the defect before determining any claim, and additional information may be requested to process your claim.

Any expenses incurred relating to the return of the defective product to Novis Healthcare will be borne by us. We will then, at our discretion, either repair or replace the product, or refund your money and take back the product. Warranty repairs do not extend the length of the warranty period.

Limited Liabilities

Our liability under this manufacturer's warranty is subject to us being satisfied that a defect was caused by faulty parts, manufacture or workmanship, and was not caused or substantially contributed to by other factors or circumstances beyond our control, including (but not limited to) defective installation, maintenance or repair, product modification or alteration, any neglect, misuse, or excessive use, normal wear and tear or failure to follow manufacturer's instructions.

The benefits conferred by this manufacturer's warranty are in addition to all rights and remedies conveyed by the Competition and Consumer Act 2010 (Cth), and any other statutory rights to which you may already be entitled, and this warrant does not exclude, restrict or modify such rights or remedies that are implied by law.

Mail To

Novis Service Centre:
Unit 12, 12 Mars Road Lane Cove NSW 2066

For more information please contact us on
1300 738 885, email novis@novis.com.au
or visit www.novis.com.au

Specifications

Name	Push Down Wheeled Walker
Colour	Red
Product Weight	8 kg
Overall Height	810 > 945 mm
Overall Width	575 mm
Seat Width	360 mm
Seat Height	560 mm
Seat Depth	310 mm
Wheels	150 mm (solid)
Frame	Aluminium
Safe Working Load	130 kg
Complies to	ARTG 176830

