# FREE 24 Hour Roadside assistance program

### Who Are 24/7 Roadservices?

24/7 Roadservices was established 10 years ago as a Roadside Assistance package for new and used car warranties. Following

the success of Roadside Assistance as a backup for warranty, they decided to launch the program to the general public and the wholesale automotive industry.



## **Frequently Asked Questions**

# What does the 24 hour Roadside Assistance program provide Invacare customers?

This program is not a repair service, it is simply a transport service for you and your mobility scooter. If something goes wrong with your mobility scooter and you are unable to drive home, just call 24/7 Roadservices on their 1800 number and they will send somebody to pick you and your scooter up, and transport you to an address of your choosing. You might elect to go directly to your Invacare dealer so the scooter may be serviced, or you might decide to go home and arrange to have your scooter serviced another day.



#### Nationwide Service Network

Local service and maintenance support is close at hand via Invacare's Nationwide Service Network. You can either contact your local dealer directly or you can call 24/7 Road Services on 1800 008 616 and we will put you in contact with your nearest service agent.

#### How do become eligible for the 14 months FREE offer?

Simple. If you purchase any Invacare mobility scooter, you need to ensure your Invacare approved dealer registers for your warranty online at the time of purchase\*. Once your dealer has registered for your warranty, you will be automatically signed up for the program and can call the 1800 number any time you need to!

\*If your dealer fails to register for your warranty at the time of purchase, you can arrange this at a later date however, you will not be registered for the 24 hour roadside assistance program until you are registered for your warranty.

## What if I want to continue with the 24 hour Roadside Assistance program after my 14 months is up and how much will this cost?

No problem! Just phone 24/7 Roadservices to sign up. They will talk you through the process. Annual fees are subject to change over time.

#### I live in a remote area. Can 24/7 Roadservices send someone to collect me if I break down?

24/7 Roadservices is a national network of people to call on when you need help. We feel confident that no matter where you live, this service will be available for you.